

# Email Consultations

## Outline:

How this works:

**Step 1:** You fill out the attached form providing as much detail as possible, if you don't know the answer just say "not sure". Shoot through payment to: Annie Silva; BSB 063 500 Account number 1016 1019; Reference: Your name; Amount: \$25.

**Step 2:** Email a screen shot of payment and your form to me at annie\_may90@yahoo.com.au . Please also send me a message on Facebook or 0473 739 067 to say you have sent it as sometimes emails go to junk and if I wasn't aware it was coming I can easily miss it.

**Step 3:** I will reply as soon as I can. \*Usually\* turn-around time is 2-3 days. I will let you know when you can expect a reply. In my response I will endeavor to outline a possible cause based on your dog's psychology endorsed by current dog behaviour theory; as well as a suggested plan of attack to help address the issue.

**Step 4:** You implement the plan of attack as consistently as you can.

**Step 5:** Check back in with me to let me know how you're going one week post training.

**Step 6:** If you need further support:

- a) If it is minor tweaks/feedback to the original plan there is no additional cost.
- b) Realizing dogs are like humans, not every dog will respond in the same way to the same method. I will endeavor to give you the best fit based on the information you provide, however, if it is really not working I can look at providing you with an alternate plan to addressing the behaviour. If you require an entire new plan, it will be a further \$20 per new plan for that behaviour.

## What to expect:

Having a well-trained dog takes effort and consistency. It won't happen overnight. Particularly if your dog has been living a certain habit for a while (i.e. if your dog is 2 years old and you want it to stop jumping – which is completely possible! – you do have to realize that you are literally trying to change a behaviour the dog has been doing for its entire life). It won't happen immediately. Have patience, and be consistent. Without consistency very little change can be expected.

## Cost:

\$25 for your initial consult.

After this initial consult:

Free for minor tweaks/feedback to the original plan.

\$20 for any completely new plan required for the same behaviour.

\$25 for any new behaviours you may want individual plans for.

## COMMON BEHAVIOUR ISSUES

- Jumping
- Barking
- Digging
- Resource guarding
- Toilet training
- Chewing
- Behaviours commonly mis-associated with desexing: marking, humping, over excitement
- Snake proofing your yard, snakes and your dog
- Chasing kids
- Stealing clothes off the washing line
- Pet introductions to new family members, other dogs, and more.

## WHAT YOU WILL BE ASKED TO DO

- Be consistent, and put in time.
- While you will have the plan to refer back to for life if life gets busy, it's always good to block out a few weeks where you know: I'm going to really work on this behaviour.

## DOG OBEDIENCE

A note on dog obedience – The outcomes you see on my Facebook pages are the result of 3 x 3 hour sessions with me in a face to face group session. I cannot provide you with the same information as that course, as I deliver that information in a system which is extremely hard/basically impossible to explain via email. If you would like to get the same results as those shown on the Facebook page, I encourage you to sign up for the full obedience course. The advice I provide you in these email consultations is more mainstream advice based on dog psychology, rather than using the system of dog training I teach in my 3 day course.

You can still expect results from my advice, but it will not be the same information or method as used in my 3 day course.

# Email Consultation Form

1. Dog's name, age and breed: \_\_\_\_\_

2. Rescue dog: Yes | No (Please circle)

3. How long have you had the dog? \_\_\_\_\_

4. How many hours do you spend on average a day with your dog? \_\_\_\_\_

5. Are they an inside/inside and outside/ outside only dog? (Please circle)

6. What does a typical day look like for your dog? Please provide detail. i.e. Fido wakes up at 6am when I let him out of his crate; he is usually very excited to see me and doesn't want to leave me even to go to the toilet. I take him outside about 10 minutes after he has been let out and he goes to the toilet. After this I go and get ready for work, he relaxes on the couch until I am ready. Then I give him breakfast and leave to go to work. While I am at work, the neighbours have told me he is pretty quiet for the first few hours, then he starts to get noisy and barks. In the afternoon he usually starts digging, and by time I return he has usually chewed part of the couch. When I get home, he is usually very excited and jumps repeatedly on me even when I push him down and say no. It takes him about 15 minutes before he is calm. Then he is relaxed all night with me until I go to bed and put him in his crate. He lays down happily and I go to bed. I don't get up to him until the next morning.

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7. What is the behaviour you want changed / explained? Please give as much detail as possible as this will help me give you the best advice possible. You are welcome to open a new Word document and write more if you wish.

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8. Have you noticed any patterns to this behaviour? i.e .worse at a particular time; occurs more when person x / dog y etc is around; exercise helps/hinders; left alone for longer periods of time; etc. Please also include in this section what happens immediately prior to the behaviour and after the behaviour. If your dog is in a heightened state after the behaviour, how long until he/she calms down again? Again, providing as much information as possible will definitely help me.

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9. Has anything been previously tried (and how successful/not successful were they)? Were there any reasons why the training didn't work? Detail is important here.

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10. Are there any barriers in your life at the moment that will make it harder for you to implement certain types of training? i.e. mobility impairments, busy lifestyle, etc. If I know these barriers I can attempt to work within the parameters you give me.

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11. Is there anything else you can think of which you feel would be useful for me to know. (Detail here is important. If it pops into your mind, don't dismiss it! Write it down. No idea is silly! You are probably more on the money than you realise as you know your dog more than anyone else! So please, include any thoughts you have).

**Please complete this form and send to:**

[annie\\_may90@yahoo.com.au](mailto:annie_may90@yahoo.com.au)

Please message me (either on 0473 739 067, or to one of the Facebook pages) before sending it through as sometimes emails from non-contacts go to junk mail and if I wasn't expecting it, then it is possible it would remain unseen.